

ICT30120 Certificate III in Information Technology

Do you enjoy working with computers, software, and digital systems? Do you like solving problems, troubleshooting and learning how things work? Do you want to pursue a career in IT, tech support, web development, or digital services? Then **ICT30120 Certificate III in Information Technology** could be for you!

In this course, you may:

- Manage personal and workplace information securely
- Work as a team within an IT settings
- Learn about ethics and privacy in an IT setting
- Learn introductory programming techniques
- Installing and testing network protocols

Career pathways

This qualification provides job opportunities such as ICT help desk operator, technical support officer, IT customer support, digital media assistant, cyber security assitant.

Future Study Pathways

ICT30120
Certificate III in
Information
Technology



ICT40120 Certificate IV in Information
Technology
22603VIC Certificate IV in
Cyber security



Units

Units are subject to change and will be confirmed upon enrolment

Code	Name
BSBCRT301	Develop and extend critical and creative thinking skills
BSBXCS303	Securely manage personally identifiable information and workplace information
BSBXTW301	Work in a team
ICTICT313	Identify IP, ethics and privacy policies in ICT environments
ICTPRG302	Apply introductory programming techniques
ICTSAS305	Provide ICT advice to clients
ICTSAS214	Protect devices from spam and destructive software
ICTICT314	Connect internal hardware components
ICTSAS308	Run standard diagnostic tests
ICTNWK309	Configure and administer network operating systems
ICTICT317	Maintain standard operating environments
ICTSAS310	Install, configure and secure a small office or home office network