

ICT20120 Certificate II in Applied Digital Technology

Do you enjoy exploring how technology works and want to build confidence using digital tools? Do you want to learn how to use common software, troubleshooting basic issues and work safely online? Are you looking to develop real world skills that can be applied to entry level jobs or further study? Then ICT201220 Certificate II in Applied Digital Technology could be for you.

In this course, you may:

- Understand basic cybersecurity and safety online practices
- Learn how to use common digital tools and software
- Interact and resolve queries in relation to ICT
- Maintain ICT equipment
- Install software applications

Career pathways

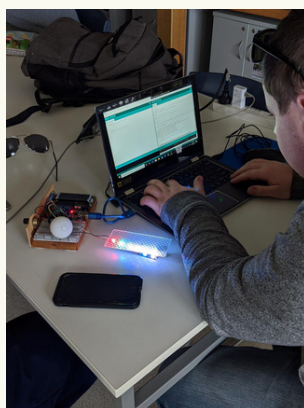
This qualification provides a pathway to work as an IT support assistant, data entry operator, customer service representative and future study pathways within the ICT sector.

Future Study Pathways

ICT20120
Certificate II in Applied
Digital Technologies



ICT30120 Certificate III in Information
Technology
ICT40120 Certificate IV in Information
Technology



Units

Units are subject to change and will be confirmed upon enrolment

Code	Name
BSBSUS211	Participate in sustainable work practices
BSBTec202	Use digital technologies to communicate in a work environment
BSBWHS211	Contribute to the health and safety of self and others
ICTICT213	Use computer operating systems and hardware
ICTICT214	Operate application software packages
ICTICT215	Operate digital media technology packages
ICTICT223	Install software applications
ICTSAS210	Update and maintain hardware, software and documentation inventories
ICTSAS212	Record the requirements of client support requests
ICTSAS214	Protect devices from spam and destructive software
ICTSAS217	Connect a home based local wireless network
ICTICT314	Connect internal hardware components